



Patient Treatment Policy

Our patients' parents go to great lengths in order to experience the warm, individualized care we provide for our patients. We believe in compassion and empathy for all of our patients and parents. We pride ourselves in offering a variety of services and using cutting-edge equipment and techniques.

We use state-of-the-art technologies in all of our procedures in order to provide our patients the best care possible. These new technologies allow us to detect dental concerns at early stages, treat your child's oral health needs with precision, and provide the highest quality examinations and/or restorations for your child.

Our premium dental software system maximizes your time and our office efficiency. When you visit our office, you can be confident you are receiving the finest and most advanced dental care available for your child.

Treatment Under Our Care

Hoosier Pediatric Dental Group is a high quality pediatric dental specialty practice focused on *improving the lives* of those within our community. Our goal is to forge meaningful relationships with our patients to help them develop a positive experience with dentistry for life. These relationships will form as we create a comfortable and fun environment for each child while delivering the best care possible. It is our sincere goal to make every effort to understand what you and your child really want and be genuinely concerned for their well-being.

We deliver high quality care. As we consistently strive for excellence, we will continually improve our practice. We relate to our patients' concerns. We alleviate fears and help our patients feel comfortable. Be careful, because our happiness can sometimes be contagious! We always look to brighten the day of everyone we see and want to be good role models for our patients. Our goal is to make each visit a fun experience for your child! We want our patients to feel comfortable, welcomed and have a pleasant experience with us.

As a pediatric dental specialty office, we understand that each child is different in their needs, coping skills and cognitive abilities. Some may have already had great experiences at the dentist while others have never been. We understand this and want to make sure your child has a positive experience with dentistry for life. Initially, a parent may need to accompany a child back to our dental chairs till they gain the confidence in our team. However, it is our goal to eventually have both you and your child so confident and comfortable in our skills that each child patient will have the maturity and confidence to come back to the dental chairs on their own. You are always welcome to accompany your child in the treatment area with only two exceptions to this statement. One exception is if your child is being sedated for treatment. In this situation, the doctor may ask to have only the staff and the patient present, as the doctor wants to have full attention directed towards the patient and no one else. The second exception is if the doctor feels that your presence is disrupting the communication between your child and the doctor for high quality dental care. If you are ever not comfortable without being present in the treatment area, please let us know **before** we begin any treatment for your child. We value our relationship with you and your child and would not want to do anything to jeopardize your trust in us. We welcome discussion and want to provide the highest quality of care for your child.



Behavior Guidance for the Pediatric Dental Patient

As pediatric dental specialists, we take tremendous pride and detail in recognizing and effectively treating childhood dental diseases. In order to treat these diseases in a safe and effective manner, it is sometimes necessary to modify the child's behavior in the dental chair. The American Academy of Pediatric Dentistry defines the goal of behavior guidance as "to ease fear and anxiety while promoting an understanding of the need for good oral health and the process by which that is achieved." We have a tremendous variety of behavior guidance approaches that we utilize with our patients. Listed below, you will find the most common behavior guidance techniques that we utilize in our office. If we choose to use sedation or general anesthesia as a treatment option, a more detailed discussion with informed consent from you will occur prior to any treatment.

____ (**Tell-show-do**) Description: Tell-show-do involves the verbal explanation of a procedure in kid friendly and simple terms (tell), the demonstration of a procedure allowing the patient to see, touch, smell, or hear what to expect during the procedure (show), and without deviating from the explanation and demonstration, completion of the procedure (do).

____ (**Voice Control**) Description: Voice control is a controlled alteration of voice, volume, tone or pace to try and influence and direct the patient's behavior. It is mainly used to capture the attention of the patient to allow better communication between the doctor and the patient.

____ (**Positive reinforcement**) Description: When trying to establish desirable patient behavior, it is important to give appropriate feedback. Positive reinforcement is an effective technique to reward desired behaviors as well as strengthen the recurrence of those behaviors. During treatment, the patient will receive positive praise through verbal and facial expressions. After treatment, each patient will receive a token or toy for their great behavior in the chair.

____ (**Distraction**) Description: This technique is used to divert the patient's attention from what may be perceived as an unpleasant procedure. The pediatric dentist will tell your child lots of stories or talk about your child's favorite things to "distract" them from an unpleasant procedure.

____ (**Mouth Props**) Description: A rubber or plastic bite block or molt prop (ask assistant or doctor to see molt prop visually) may be placed in your child's mouth to help them keep their mouth open more easily. The purpose of these mouth props is to keep the patient from closing.

____ (**Nitrous Oxide/Oxygen Inhalation**) Description: Nitrous oxide/oxygen inhalation is a safe and effective technique in reducing anxiety and can be used as an adjunct to basic behavior guidance techniques. It is used to enhance effective communication between the child and the pediatric dentist. Nitrous oxide/oxygen inhalation **will not** make your child lose consciousness.

____ (**Active Immobilization**) Description: The pediatric dentist or dental auxiliary help the child by preventing them from moving by hand guarding, holding their feet, or stabilizing their head. The sole purpose of this technique is to prevent injury to the patient.

____ (**Passive Immobilization**) Description: A stabilization device (papoose) is used to restrict the patient's freedom of movement with or without the patient's permission. This stabilization device is appropriately sized for the patient, soft and contoured. It is specifically designed for patient stabilization.

I, (parent or guardian) of _____ acknowledge that I have read and understand "Behavior Guidance for the Pediatric Dental Patient" above and give consent for the techniques listed above to be used during dental treatment of my child. All of my questions have been answered satisfactorily.

Patient/Parent or Guardian Signature: _____ Relationship: _____ Date: _____